

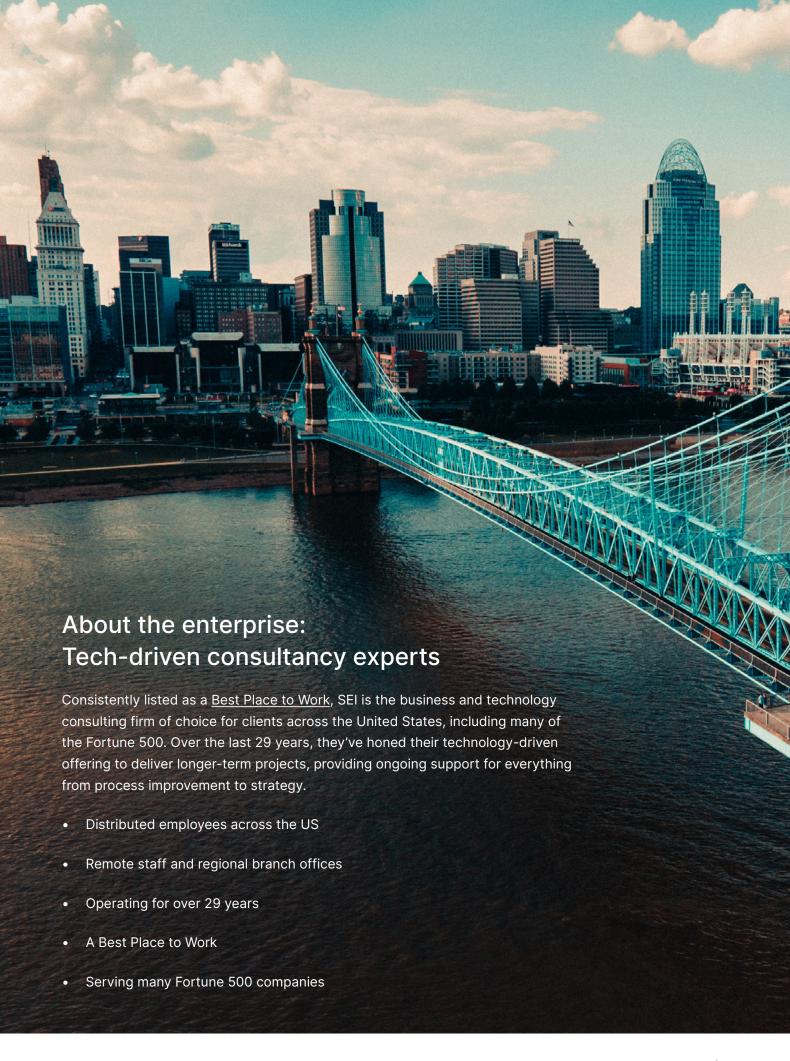
# (O) SEI

No fear Jive migration: Systems Evolution, Inc.

SAPPSPACE Beezy



Beezy powers the modern intranet that's part of the Appspace workplace experience platform.



## The challenge: Moving from the Jive

SEI has always been proud to have real roots in the areas the company operates in. With staff based all over the US, they're able to truly understand where their clients are coming from and build lasting relationships.

But with such a diverse and unpredictable workload, constant collaboration is essential.

SEI staff lean on each other for advice and support, often at a moment's notice. For almost ten years, SEI had been relying on a Jive intranet to keep everyone connected and make this possible.

As a 'one-stop-shop' Jive had originally been a great fit for the company, but staff were disappointed when the platform stopped rolling out new features and functionalities. Things were starting to stagnate and it was impacting the effectiveness of SEI's business.

"Everything was grinding to a halt with our legacy intranet. We needed a solution that could meet our needs today but also be flexible to adapt, evolve, and innovate to meet our needs down the road.

Beezy offered that."

Naomi Ritchey, Technology Operations Manager, SEI





#### There were other issues too.

Many modern workforces struggle with staff feeling disconnected, or unable to easily communicate. SEI had the opposite problem.

Communication was easy, but lacking in structure, meaning staff were being bombarded with messages, not all of which were even relevant to them. This resulted in 'alert fatigue'. Put simply, staff couldn't keep up with the constant stream of notifications, with many users resorting to turning their alerts off altogether.

Clearly, they needed an alternative – one that could help balance the push and pull of information and act as a centralized destination that would bring everyone together. With their Jive license expiring soon they knew they had to move fast, or risk losing almost a decade's worth of data.

### The pressure was on.

As well as addressing staff's alert fatigue, SEI was determined to build on their existing investments. Being invested in Microsoft 365, and specifically Teams, meant that SEI didn't want to add another siloed tool to their infrastructure.

They needed a digital workplace that would fully integrate and complement their existing Microsoft foundation.

They had briefly considered moving to Zoom but losing SharePoint's functionality would be too disruptive. After all, SEI would have to keep operating throughout the migration. Their clients were relying on them, and a business built on long-lasting connections couldn't afford to leave anyone in the lurch.

After months of research, it became clear that Beezy could not only save SEI's data but would allow them to extract full value from their investments in Microsoft and provide a muchimproved employee experience.

Plus, Beezy's commitment to offering the best possible user experience was a perfect fit for SEI's people-first approach.

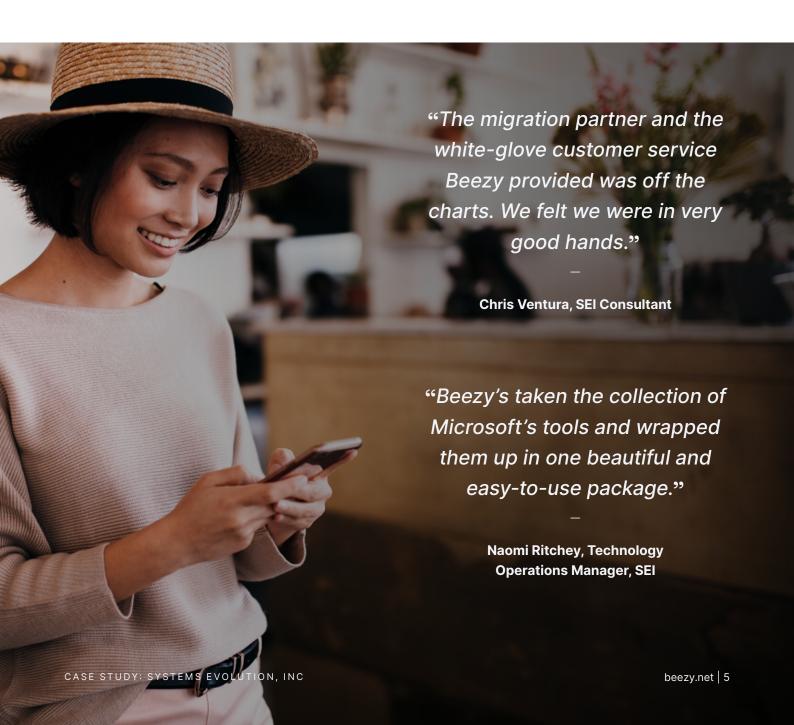
### The solution: A seamless transition

Once they'd chosen Beezy, SEI received personalized support throughout the migration process. Beezy's migration partner, <u>T-Systems</u> (Vamosa), helped make the transition painless, while the SEI team met regularly with their Customer Success Manager (CSM). The new digital workplace was up and running with time to spare before their Jive license expired. A decade of data was saved.

With Beezy, SEI has been able to customize and fully brand their digital workplace so it feels like a real home for the company.

Adding an intelligent layer on top of SharePoint, Beezy has helped SEI to get the most out of tools they were already using – no retraining required.

Best of all, staff are no longer overwhelmed with non-stop messages. With Jive, crucial information would often fade into the background. With Beezy's intelligent architecture and approach to personalized communications, people see what's relevant to them, resulting in a more focused, less stressed workforce.



# The results: Quality over quantity

Several months on, SEI employees are getting the most from their digital workplace, which has transformed the company's approach to messaging while keeping everyone in the loop. Staff are able to engage in intense, timesensitive social collaboration via the Newsfeed, quickly throwing out questions and using tags to ensure they're seen by the right people.

And the best part: The Beezy Teams App has brought the full Beezy experience to where employees are working, so there's no toggling between Teams and Beezy. The app delivers the right information to the right people, in the right language – directly in the Microsoft Teams environment. So it's easy to access relevant content with just a click.

With a single, unified user experience, Beezy has turned a country-wide workforce into an accessible resource hub.

"The Beezy Teams App has been a game-changer for us"

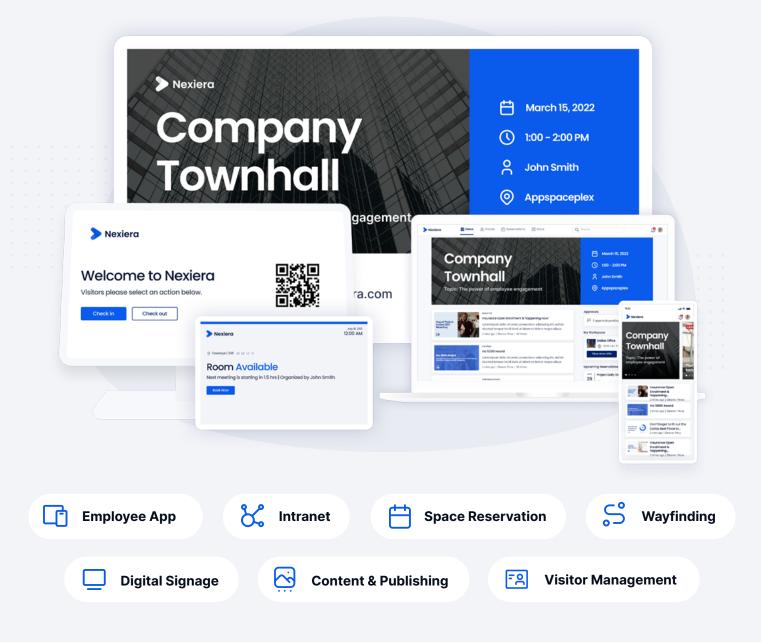
Rob Seichter, Managing Principal at SEI-Cincinnati

### **Highlights**

- 400 colleagues connected
- 500 licensed SEI users on Beezy on a 3-year contract
- SEI migrated to Beezy after 10 years on Jive

Trying to create a better, more integrated employee experience? **Get in touch with the Beezy team.** 





### **ABOUT US**

Appspace is the workplace experience platform for communications and workplace management. It's the first to combine a modern intranet (powered by Beezy), space reservation, digital signage, and more – all in a single, easy-to-use platform. Now organizations can replace siloed products that are costly to integrate and unite their physical and digital workplace. More than 150 Fortune 500 companies, and 10 million on-site, remote, and frontline employees, are using Appspace to make work a more connected and engaging experience.

Learn more at appspace.com



